

Small Is Beautiful Centre Parent Survey 2018

A parent survey was carried out in September/October 2018.

Responses were received from 19 families.

The information contained in this report including parent comments can be used to identify any needs for improvement, to inform goals for the coming year and provide ideas for self-review.

It is recommended that the survey be repeated and carried out again by ChildForum for Small Is Beautiful in 18mths - 2 years. The results may be used to compare with previous survey results and map progress, along with identifying any changes in the needs and views of the parent/ caregiver population.

1. How well are you made to feel personally welcomed and included in the service?

Extremely well	Very well	Moderately well	Slightly well	Not at all well	Rating score Average
89.47%	10.53%	-	-	-	4.89 out of 5

Comments

There is always a teacher at the gate waiting to have a welcome conversation with my girls every morning.

I love how I and (child's name) are both greeted by name when we arrive.

2. Is the quality of communication with you about your child:

Excellent	Very good	Good	Slightly good	Poor	Rating score Average
84.21%	10.53%	5.26%	-	-	4.79 out of 5

Comments

A termly newsletter, emails, learning stories, reports, extra photo emails, also regular verbal updates and availability to talk anytime a parent would want discussion.

Every teacher seems really invested in my girls. I get cute little stories about how their day has been all the time. They know the girls on such a personal level.

3. How well is your child made to feel welcomed and loved at the service:

Extremely well	Very well	Moderately well	Slightly well	Not at all well	Rating score Average
94.74%	5.26%	-	-	-	4.95 out of 5

Comments

The nurturing here is exemplary and genuine. I can tell my child feels comfortable to talk to any of the adults because they listen and show him respect and offer understanding.

The youngest loves getting hugs from the teachers and when we list who her friends are at least one teachers name is always included.

4. Is the quality of care your child receives:

Excellent	Very good	Good	Slightly good	Poor	Rating score Average
94.74%	5.26%	-	-	-	4.95 out of 5

Comments

Couldn't hope to have found a more perfect play school actually. Feel very lucky that this is his environment

5. How well is your child kept safe and protected from harm at the service?

Extremely well	Very well	Moderately well	Slightly well	Not at all well	Rating score Average
73.68%	26.32%	-	-	-	4.74 out of 5

Comments

I'm so reassured by the ratio of student to teacher. I know everyone is looking out for everyone else.

6. How well does the service help your child to keep healthy?

Extremely well	Very well	Moderately well	Slightly well	Not at all well	Rating score Average
68.42%	31.58%	-	-	-	4.68 out of 5

Comments

My oldest now tells me which foods are healthy after learning about it the other week.

I think the handwashing facilities could be easier / more appealing for children to use - easier taps to use themselves / warm water / liquid soap and this may encourage better handwashing which may be helpful in promoting health. However I know staff are very proactive at ensuring all children's hands are washed before eating which is great, so don't think this is a huge issue.

7. Is the quality of teaching for your child:

Excellent	Very good	Good	Slightly good	Poor	Rating score Average
89.47%	5.26%	5.26%	-	-	4.84 out of 5

Comments

He has shown an interest in busy book and letters, and they have fostered that - never forcing, being very much child led. He can now recognise letters, write his first name letter and feels very proud. Socially his sharing has improved and his language and communication has continued to improve by being around other children and adults who speak respectfully to him/all.

8. How well have you found the service to be managed?

Extremely well	Very well	Moderately well	Slightly well	Not at all well	Rating score Average
84.21%	15.79%	-	-	-	4.84 out of 5

Comments

This is the manager/owner's passion and that is clear in her love of sharing theory and practice. She always has time for parents, policy is clear and fair and she goes beyond the call. The staff clearly communicate and cooperate well together and enjoy their working environment which is due to a supportive and effective manager.

9. Can you give an example of something that has happened in the past 6 months that made you VERY HAPPY with this service?

Yes 89.47% families

No 10.53% families

Comments:

Detailed reports constant feedback specific to child, always warm welcome, accommodating to child's needs.

The staff have gone above and beyond to make my child feel welcome at SIB, and have made the transition into preschool very easy for her.

Care of children generally - farewell for oldest particularly.

My son said "sib is awesome" so I asked him why it was awesome and he said "the teachers". This to me is so important. I can see by his comment that he feels comfortable, loved and engaged during his time at sib and this is so important to our family.

Having had a new baby 10 months ago now, I have been offered further support and assistance, well beyond what was necessary to help us out through a very exhausting time, for this whole period (not just last 6 months). This is the typical nurturing & caring attitude you find at Small is Beautiful, from all the staff and especially the owner, who consider thoughtfully all families that have a child attending.

My child fell over and was very well looked after, even though it was just emotional pain.

Our child joined SIB after having been at another centre. The staff at SIB could not have done more to assist his transition.

The daily comments and feedback provided about not only how well my children are performing academically but also lovely stories about their personality traits.

I feel so supported by the teachers. I know if I need to change my schedule that they try their best to rearrange for me. I know I can go to (name) for advice about anything parenting and she really takes her time to nut out a solution with me.

Being made to feel very welcome to stay and attend sessions for as long as I wanted to whilst my somewhat anxious child settles in, and the level of support and care she has received which has made her feel very comfortable there.

I can't think of anything specific, but find all the staff always so friendly and helpful.

Personal feedback on my children and access to educational material and experts to answer questions I may have.

Teachers always change my boy's clothes after he gets wet by playing water. He often goes home with spare clothes of the kindy, which is quite heart-warming.

I have the upmost respect for the teachers and their knowledge of my child, and what she enjoys or needs assistance with. When I arrive to pick her up (teacher name) always gives me a report of what (child's name) has been up to or anything of note. (Child's name) is very happy and I think this is a testimony to the environment you have created.

(Teacher name) is simply perfect in every way - what an asset.

So many! Whilst in hospital recently the teachers provided me with little updates of what my dear boy was doing, what had made him happy that day and even emailed me photos.

10. How well does your child's service respect and support your family's culture and values?

Extremely well	Very well	Moderately well	Slightly well	Not at all well	Rating score Average
63.16%	36.84%	-	-	-	4.63 out of 5

Comments

Our values are supported through all areas of their curriculum by how the children are spoken to with respect to promote self-esteem and encourage sharing and consideration of others.

Celebrating Chanukah.

Would love more Te Reo Maori to be integrated into SIB.